# Usability Evaluation Questionnaire

Thank you for participating in our usability test. Please complete the following questionnaire. All responses will remain anonymous and will only be used for research purposes.

## Part A: System Usability Scale (SUS)

Please indicate how much you agree with the following statements (1 = Strongly Disagree, 5 = Strongly Agree).

1. I think that I would like to use this system frequently.5  
    1 2 3 4 5
2. I found the system unnecessarily complex. 1  
    1 2 3 4 5
3. I thought the system was easy to use. 2  
    1 2 3 4 5
4. I think that I would need the support of a technical person to be able to use this system.1  
    1 2 3 4 5
5. I found the various functions in this system were well integrated.4  
    1 2 3 4 5
6. I thought there was too much inconsistency in this system.1  
    1 2 3 4 5
7. I would imagine that most people would learn to use this system very quickly.5  
    1 2 3 4 5
8. I found the system very cumbersome to use.1  
    1 2 3 4 5
9. I felt very confident using the system.5  
    1 2 3 4 5
10. I needed to learn a lot of things before I could get going with this system.1  
     1 2 3 4 5

## Part B: UTAUT-2 (Selected Items)

Please indicate how much you agree with the following statements (1 = Strongly Disagree, 5 = Strongly Agree).

1. Using this app helps me accomplish my travel-related tasks. 4  
    1 2 3 4 5
2. Using this app improves my chances of choosing a low-carbon travel option. 5  
    1 2 3 4 5
3. I find the app easy to learn. 4  
    1 2 3 4 5
4. My interaction with the app is clear and understandable. 4  
    1 2 3 4 5
5. I have the resources and knowledge to use this app. 3  
    1 2 3 4 5
6. I find using this app enjoyable. 5  
    1 2 3 4 5
7. The experience of using this app is fun and engaging. 5  
    1 2 3 4 5